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DRINKING WATER WARNING
Hiland WC-Riverbend source is groundwater under the direct influence of surface water
BOIL YOUR WATER BEFORE USING

What happened?

The Oregon Health Authority Drinking Water Program required a Microscopic Particulate Analysis (MPA) to be performed on source water from the Riverbend infiltration gallery in December 2020. This is a process that requires untreated source water to be run through a filter for an extended period. The filter is then analyzed by a specialized laboratory. In this case, the results caused the Oregon Health Authority to declare on January 28, 2021 that Riverbend's source of water is under the direct influence of surface water and consequently inadequately treated. This notice is being re-issued because the problem has not yet been resolved.

What does this mean?

Based on the level of water treatment occurring at this time, we cannot currently ensure the safety of your drinking water.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.

People with severely compromised immune system, infants, or the elderly may be at increased risk and should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at (800) 426-4791, or contact Oregon Health Authority, Drinking Water Services at (971) 673-0405. If you have specific health concerns, consult your doctor.

What is being done?

Hiland is currently in the process of engineering an ultrafiltration treatment plant in order to bring the water into full compliance with drinking water regulations within 18 months, as allotted by the Oregon Drinking Water Program. In the meantime, an underground contact chamber will be constructed that will allow Riverbend Water to remove the boil water advisory. The parts and materials for the contact chamber are being manufactured now and are expected to be received and constructed in June or July 2021. For more information, please contact **Hiland Water** at **503-554-8333** or **855-554-8333** or **PO Box 699, Newberg, OR 97132**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.